

**Feb. 9, 2012**

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## **Sarasota County libraries to seek feedback from customers**

The Sarasota County Library System attracts more than 2.4 million visits annually to its nine libraries, in addition to hosting virtual services via the website and online resources. For the third year in a row, library staff will conduct a “Voice of the Customer” survey on Feb. 13-18.

“The survey is one way we learn which services our library users depend on and which services they consider critical in fulfilling their information needs,” said Libraries General Manager Sarabeth Kalajian. “The information we receive helps us develop everything from new programs to more cost-effective ways of providing services.”

Survey forms are available in each of the nine Sarasota County libraries or online at [www.sclibs.net](http://www.sclibs.net).

For more information, contact the Sarasota County Call Center at 941-861-5000 and ask about the Voice of the Customer survey.

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